



# THE COCHIN COLLEGE

Koovapadam, Kochi-2

Affiliated To Mahatma Gandhi University

Re-accredited by NAAC With B+ Grade



Fourth Cycle  
NAAC Accreditation 2024

## Criterion 5 Student Support and Progression

### 5.1 - Student Support

Metric No. 5.1.4

The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases: *Implementation of guidelines of statutory/regulatory bodies, Organisation wide awareness and undertakings on policies with zero tolerance, Mechanisms for submission of on-line/offline students' grievances, Timely redressal of the grievances through appropriate committees*

### Report of Student Grievance Redressal Committee

Submitted to



National Assessment and Accreditation Council



# THE COCHIN COLLEGE

KOCHI - 682 002

(Affiliated to Mahatma Gandhi University and Accredited by NAAC)

Website: [www.thecochincollege.edu.in](http://www.thecochincollege.edu.in)

email: [email@thecochincollege.edu.in](mailto:email@thecochincollege.edu.in)

## ANNUAL REPORT 2023-24

The committee addressed and resolved student concerns. Continuous improvement in the grievance process was pursued. The student community expressed increased trust in the system.

### Committee Members 2023-2024

Sl. No	Name of the Member	Position
1	Dr. Reshimon P.R.	Convenor
2	Dr. Sindhu K.	Teacher Representative
3	Ms. Sreevidhya K.S.	Senior Teacher Representative





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## Annual Report 2022-2023

Student grievances from various departments were managed efficiently. Prompt actions were taken to address all issues. Communication with students was maintained throughout the process. Positive impacts on the college environment were observed.

### COMMITTEE MEMBERS 2022-2023

Sl. No	Name of the Member	Position
1	Dr.Biju P. Thampi	Convenor
2	Dr. Annieta Philip	Senior Teacher Representative
3	Ms. Sreevidhya K.S.	Teacher Representative
4	Ms. Linta Joseph	Teacher Representative





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## ANNUAL REPORT 2021-22

The committee successfully resolved student concerns. Quick responses were provided for all submissions. Efforts were made to improve transparency and fairness. Overall satisfaction with the grievance process was noted.

### Committee Members 2021-2022

Sl. No	Name of the Member	Position
1	Dr.Biju P. Thampi.	Convenor
2	Dr.Annieta Philip	Senior Teacher Representative
3	Ms. Sreevidhya K.S.	Teacher Representative





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## ANNUAL REPORT 2020-21

In the Academic Year 2020-2021, issues raised by students were effectively handled. The committee worked diligently to resolve all matters. All actions were reported within the stipulated time. Appreciation was expressed by many for the committee's efforts.

### Committee Members 2020-2021

Sl. No	Name of the Member	Position
1	Ms. Mrudula Menon V.	Principal (Convenor)
2	Dr. Biju P. Thampi	Legal Advisor
3	Dr. M. Geetha	Senior Teacher Representative
4	Dr. Srividhya K.S.	Teacher Representative
5	Dr. Annieta Philip	Teacher Representative





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## Annual Report 2019-2020

Student concerns were addressed by the committee during the Academic Year 2019-2020. Timely resolutions were ensured for all complaints. Student concerns were prioritized. Positive feedback was received from the college community.

## Committee Members 2019-2020

Sl. No	Name of the Member	Position
1	Mr. Sarathchandran P.P	Principal (Convenor)
2	Ms. Mrudula Menon V	Senior Teacher Representative

